## Which of the firm's library functions are centralized? 91% Cataloging and Library Automation Contract Negotiations Acquisitions and Purchasing 64% Reference and Research Support 9% Other Multiple responses were allowed. What aggregator tool are you using? 26% Ozmosys 24% Manzama 12% BNAConvergence 7% Linex Enterprise 7% Newsgator 17% None 14% Other Multiple responses were allowed. What resource metering systems do you use? Onelog 36%



Research Monitor 12%

Lookup Precision

None

4% Other

Do you find that law librarians are performing more of what has traditionally been considered associate-level research?

41%	59%
No	Yes

Are any librarians embedded in practice area groups?



# AMERICAN LAWYER LAW LIBRARIAN SURVEY 2012

47% of firms are using apps that were developed in-house

68% outsource library functions or operations

83% of firms did not bire more people for its knowledge management in 2011

85% of library directors are not a part of the executive management committee

I am satisfied with the firm's business direction for the library



What other departments is the library director, or equivalent. responsible for?

Knowledge Management

31% Intranet

17%

Conflicts / Intake

14% Records

12%

Court Services / Docketing

17% CLE

2%

Information Systems

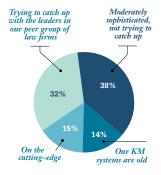
14% Other

Multiple responses were allowed.

Have you renegotiated any contracts with Bloomberg, LexisNexis, or Westlaw in the past year?

52%	48%
No	Yes

How would you describe the technological sophistication of your knowledge management efforts?



To whom does the library director, or equivalent, report?



5% Director of Practice Systems & Services or equivalent

KM Partner, director, or equivalent

4%

Reports to more than one

3%

3%

CFO, finance director, or equivalent

Managing Partner

6% Other

### RESOURCES

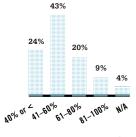
How much did the firm spend on research in 2011?



Online cost recovery among Bloomberg, LexisNexis, and Westlaw



Online charges recovered from clients



24% are moving toward using a sole provider for electronic research. Of the 24%, 50% are choosing LexisNexis and 50% are choosing Westlaw

What integrated library system does your firm use?

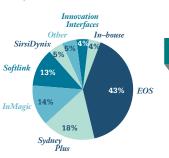
From 2010 to 2011, 85%

of firms increased total

spending on e-resources

(excluding Bloomberg,

LexisNexis, and Westlaw)



Multiple responses were allowed.

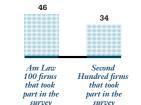


Firm spending on electronic resources in 2011 (excluding Bloomberg, LexisNexis, and Westlaw)



#### **DEMOGRAPHICS**

On average, participating firms have 13



How many of the firm's offices have libraries and library staff?

COMPENSATION

35%

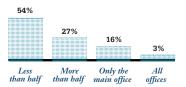
I am satisfied with my compensation

Mostly Disagree

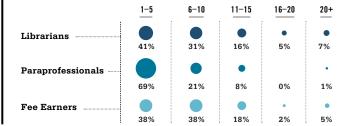
47%

Mostly

Agree



Number of Library Employees (average full-time equivalent)

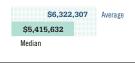


#### **FINANCES**

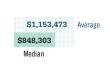
What is the total 2012 budget for



What was the 2011 budget?

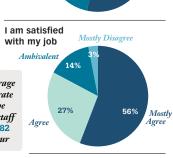


How much did the library spend on staff in 2011 in all offices?





billing rate library staff



How much revenue did your library generate in 2011 from research librarian billable hours?



On average, a full-time research staff member bills 426 hours annually

Average compensation by position

